

PERSONAL DATA PROTECTION

is, in JULIET TRAVEL AGENCY spol. s r.o. (hereinafter only “JULIET spol. s r.o.” or the “Controller”), provided in accordance with the requirements of Regulation (EU) No 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation) (hereinafter also referred to as “GDPR”) and in accordance with Act No. 18/2018 on personal data protection and on amendment and supplementation to certain acts (hereinafter also referred to as the “Act”).

Personal data Controller:

Business name: JULIET TRAVEL AGENCY s.r.o

Registered office: Štúrová 34, 949 01 Nitra

Company ID No. (IČO): 50 004 816

Fulfilment of the obligation to inform in relation to data subjects

The principles of fair and transparent processing of personal data require that the data subject be informed about the existence of any processing operations and the purposes thereof.

JULIET spol. s r.o. provides the data subject with the information relating to the personal data processing concerning the data subjects at the time of collecting the personal data from the data subjects or, where the personal data were obtained from other sources, within an adequate period of time after the personal data were obtained in accordance with the Regulation and the Personal Data Protection Act.

Purpose of processing of the personal data:

Personal data are processed in accordance with the purpose specific for every data processing system and are processed in the following archiving systems:

- IS Payroll and HR
- IS Accounting documents
- IS Registry administration and correspondence records
- IS Voice records
- IS Visitor records
- IS Travel agency
- IS Promotion

- IS Marketing
- IS Cookies

More information about individual ISs are available at Štúrová 34, 949 01 Nitra. IS Voice records, IS Travel agency, IS Promotion, IS Marketing, IS Cookies are available for reading online for external parties.

Rights of data subjects

Regardless of the legal ground for personal data processing, the data subjects have the right to access to and rectification or erasure of personal data or restriction of processing concerning the data subject, the right to lodge a complaint with the competent supervisory authority, which is, in Slovakia, Úrad na ochranu osobných údajov Slovenskej republiky, as well as the right to bring an action before the supervisory authority in respect of personal data protection.

In case of additional questions concerning personal data protection or in the event of exercising any of the above rights, please contact us at info@juliet-travel.com, or by post at Štúrová 34, 949 01 Nitra, Slovakia.

Personal Data Processing Information

For the information system: IS Travel agency

Information on personal data processing concerning data subjects in accordance with Section 19 and Section 20 of Act No. 18/2018 on personal data protection and on amendment and supplementation to certain acts (hereinafter only the “Act”) and Art. 13 and 14 of Regulation (EU) No 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data (hereinafter only the “Regulation”).

The aim of this information is to inform you on what personal data we process, how we handle them, for what purpose we use them, to whom we may disclose them, where you can receive the information on your personal data and exercise you rights with regard to processing of your personal data.

Identification and contact data:

The controller of your personal data is JULIET TRAVEL AGENCY spol. s r. o., Štúrová 34, 949 01 Nitra, company ID No. (IČO): 50 004 816, info@juliet-travel.com.

Contact details of data protection officer responsible for supervising personal data processing:

E-mail: info@juliet-travel.com

1. The purpose and lawful basis on which personal data is processed

The purpose of personal data processing is: to prepare and fulfil service contracts, maintain records of individuals in relation to the travel agency and travel tours.

Personal data are processed based on: Section 13(1)(b) of the Act.

Legitimate interests of the controller or of a third party

Processing of personal data for the purpose of legitimate interests of the controller or of a third party is not performed.

2. Identification of personal data processing concerning data subjects

The data subjects whose personal data are processed include: customers/clients, travellers, natural persons in a contractual and pre-contractual relationship.

The scope of the personal data processed: academic title, name, surname, residence, telephone number, date of birth, birth registration number, ID card number, passport number, nationality, address of temporary residence, date of travel tour, destination, any and all information necessary for the contract fulfilment.

3. Identification of recipients, categories of recipients

The operator can provide personal data to authorised subjects such as institutions and organisations that are authorised to process personal data according to a special regulation or by the contracting partner (mainly a data processor), that have contractually undertaken to adopt adequate guarantees to provide protection of the personal data processed as follows:

Other	Act of general application pursuant to Section 13(1)(c) of Act No.
authoris	18/2018
ed	on personal data protection
subject	and on amendment and supplementation to certain facts

Contracting partner (based on a contract)

Section 34 of Act No. 18/2018 on personal data protection and on amendment and supplementation to certain facts

With the data subject's consent or based on his/her order, personal data may be disclosed to other recipients.

4. Transfer of personal data to a third country / international organisation

Transfer of personal data to third countries or international organisations is not performed.

5. Identification of the source from which personal data were obtained

Directly from the data subject or his/her legal representative (in person, via e-mail, telephone, the controller's website)

From other authorised subjects proceeding in accordance with special regulations

6. Personal data retention period

The controller processes personal data for a period of time as may be necessary to achieve the purpose; however no longer than 3 years.

7. Profiling

The Controller does not process personal data by profiling or by any similar method based on automated decision-making.

8. Rights of data subjects

The data subjects have the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject and to object to processing as well as the right to data portability and to ineffectiveness of automated decision-making including profiling as well as the right to bring an action before the supervisory authority. Where the controller processes personal data based on the data subject's consent, the data subject has the right to withdraw his/her consent to processing of personal data at any time. The consent withdrawal has no effect on the lawfulness of the personal data processing based on the consent prior to the withdrawal. The data subject may exercise his/her rights by sending an e-mail to the following address: info@juliet-travel.com or in writing, to the controller's address.

9. Obligation to provide personal data

The provision of personal data is a legitimate requirement /contracting requirement or a requirement necessary for a contract to be concluded. The data subject is obliged to provide his/her personal data; otherwise the controller will not provide services to the data subject.